

ANTONIO CUMBERBATCH



Trinidad & Tobago



(1868)-323-7810



antonio.cumberbatch2@gmail.com

PROFILE SUMMARY

Result-driven Cloud Engineer with 8+ years of experience managing, troubleshooting, and updating hardware and software assets, administering, and supporting IT infrastructures for 3+ large companies. Experienced in building & configuring systems & networks to counter potential vulnerabilities. Adept at enhancing departmental troubleshooting & monitoring processes for LAN/WAN activities, increasing up-time drastically. Experienced with designing, analyzing, troubleshooting, & maintaining computer networks with proficiency in Firewalls, Network Performance Monitoring and TCP/IP. Proven Expertise in Azure cloud services supporting complex operations from scaling to migrations.

EDUCATION AND QUALIFICATIONS

Microsoft AI-900

Azure AI Fundamentals

March 2024

Microsoft AZ-700

Azure Network Engineer

June 2023

Microsoft AZ-500

Azure Security Engineer

April 2023

Microsoft AZ-104

Azure Administrator

April 2022

Installation, Storage and Compute with Windows Server 2016 (M20740)

Credentials ID: CGKSQ1495887

July 2021

Microsoft AZ-900

Azure Fundamentals

March 2021

Google Cloud Platform

Industrial IoT Fundamentals

October 2020

Caribbean Examinations Council (CXC)

6 O levels Passes

2014

Currently Perusing

Microsoft AZ-304

Azure Solutions Architect Expert

2024

WORK EXPERIENCE

Apeiron Sumus / Microsoft

Solutions Assessment Consultant

March 2024 – Present

- Led Solution Assessment Projects: Directed end-to-end execution of projects, from planning through to reporting, enhancing client engagement and satisfaction.
- Orchestrated Solution Assessment Process: Managed remote installation, configuration, data collection, and troubleshooting, ensuring comprehensive data analysis and actionable insights.
- Optimized Partner and Supplier Relations: Coordinated with Solution Assessment partners, managing end-to-end engagement to align with client goals.
- Advanced Sales and Technical Skills: Leveraged sales techniques, Microsoft Office, CRM software, MS Cloud, and PowerBI to enhance client consultations and project outcomes.
- Implemented Strategic Migration Plans: Facilitated transition to execution phases, driving consumption and client integration with Microsoft solutions.
- Demonstrated Analytical Excellence: Employed attention to detail in data analysis, supporting strategic decision-making and maintaining high performance standards.

Digicel Group

Azure Cloud Administrator

April 2023 – Feb 2024

- Supported Azure Cloud Operation, providing real-time monitoring of deployed services.
- Managed VMs and performed daily tasks and maintenance using portals.
- Proactively managed Azure environment, reporting bugs and expediting fixes.
- Went technically deep across Azure services to address customer needs and communicate trends to leadership.
- Actively monitored performance and utilization of cloud infrastructure.
- Ensured VM optimization and uptime through workload monitoring.
- Identified and resolved application instability, implementing corrective actions.
- Controlled infrastructure costs by optimizing server and service sizes.
- Contributed to Cloud strategy, adoption, and governance, while ensuring system security through best practices and audits.

PBS Technologies (Trinidad) Limited

Network Systems Engineer

Jan 2021 – March 2023

- Conduct assessments and make recommendations for disaster recovery, remote access, network appliances, servers and directory services security.
- Monitor servers and escalate emergency technical issues beyond scope to maintain optimum up-time.
- Identify means to reduce and control expenses by conducting cost, schedule and contract performance analysis and improving resource allocation.
- Develop strategies, budgets and deployment plans to inform and influence management and stakeholders.
- Manage application patches, data backup, security changes and network configuration and replace boards, changed servers and loaded and test software applications.
- Monitor network capacity and performance and diagnose and resolve complex network problems.
- Manage, track and coordinate problem resolution and escalation processes.
- Install, configure, and manage Windows Servers, troubleshoot and fix Windows-based software programs.
- Create presentations outlining findings and present to the client managers and engineers
- Work with clients to develop network engineering solutions from concept through implementation

PBS Technologies (Trinidad) Limited

NOC Technician and Engineer

Sept 2019 - Jan 2021

- Identify and analyze network requirements, evaluate and work on the improvement of network performance, and perform regular backups.
- Assist in development of network detailed designs in the following areas: software defined networking, network segmentation, network access control, network security and cloud networking components
- Analyze, monitor and provide recommendations for emerging network technologies

Medcorp Limited

Systems and Network Administrator

2016-2019

- Managed Antivirus EPO(McAfee) and Firewall Solutions (Fortinet)/Windows Server (2012)
- Managed and tested Backup Plans (Acronis). Purchased, Managed, Upgraded, Migrated, and Repaired of All Windows Servers and networking equipment.
- Re-engineered company Network infrastructure & Server system setup, optimizing system performance and ease of management.
- installing upgrades/patches, establishing system monitoring and maintaining security protocol. Planned and executed a successful Server Room relocation.
- Ensured that all server hardware, operating systems, software and procedures were aligned with organizational standards and strategic business plan.
- Re-designed and implemented network infrastructure at the Brian Lara Cancer Treatment Centre to support Varian Systems which includes structured, fiber cabling, firewall, core switch and access switch configurations as well as setting up DNS and Active Directory Services which now has 99% uptime.
- Worked alongside software vendors in successfully implementing Hospital Management systems including Varian Technologies, Rushmore Health and the Gemini Hospital Management Software.

Bishops Anstey High School East & Trinity College East

Technology Education Teacher's Assistant / I.T Technician

2014-2016

- Provided technical support to customers on a variety of IT issues by identifying, researching, and resolving technical issues
- Provided on-site support and troubleshooting of network equipment – routers, switches, and firewalls
- Maintained computer hardware performance, network connection, and computer software installation and upgrades in school and college
- Issues with hardware and software, such as portable computers and station-specific systems, were diagnosed.

AREA OF EXPERTISE

- English
- Systems Administrator
- Microsoft & Adobe Software
- Microsoft Azure SQL Admin
- Azure
- 0365
- Deployment
- JavaScript, Git
- HTML, CSS, SQL
- Desktop Support & IT Technician
- Proficient Troubleshooter
- Remote Support
- Infrastructure Development
- Virus and Malware Prevention
- Risk mitigation Planning
- Documentation Management
- Conflict resolution
- Team Player
- Multi-tasking
- Organizational skills
- Problem solving
- Strong Communication

REFERENCES

Maurice Dorman

Position: Network Administrator - Civil Aviation Authority Trinidad & Tobago
Phone: 1(868)794-1818

Terrance Nimlette

Position: Networking Department Team Lead- PBS Technologies
Phone: 1(868)486-0346

Deepak Lall

Position: Managing Director – Qualitech
Phone: 1(868) 684-9036